

**UTILITY
PATENT APPLICATION
TRANSMITTAL**

(Only for nonprovisional applications under 37 CFR § 1.53(b))

Attorney Docket No. **660001-477**

First Inventor or Application Identifier

Gregory A. Denton

Title

CALL CENTER TELEPHONE AND DATA FLOW CONNECTION SYSTEM

Express Mail Label No.

EM150269597US**APPLICATION ELEMENTS**

See MPEP chapter 600 concerning utility patent application contents.

ADDRESS TO:Box Patent Application to
Assistant Commissioner for Patents
Washington, D.C. 20231

<p>1. <input type="checkbox"/> General Authorization Form & Fee Transmittal (Submit an original and a duplicate for fee processing)</p> <p>2. <input checked="" type="checkbox"/> Specification [Total Pages] 41 (preferred arrangement set forth below) <ul style="list-style-type: none"> - Descriptive Title of the Invention - Cross References to Related Applications - Statement Regarding Fed sponsored R & D - Reference to Microfiche Appendix - Background of the Invention - Brief Summary of the Invention - Brief Description of the Drawings (if filed) - Detailed Description - Claim(s) - Abstract of the Disclosure </p> <p>3. <input checked="" type="checkbox"/> Drawing(s) (35 USC 113) [Total Sheets] 12</p> <p>4. Oath or Declaration [Total Pages] </p> <p>a. <input type="checkbox"/> Newly executed (original or copy)</p> <p>b. <input type="checkbox"/> Copy from a prior application (37 CFR 1.63(d)) (for continuation/divisional with Box 17 completed) <ul style="list-style-type: none"> i. <input type="checkbox"/> <u>DELETION OF INVENTOR(S)</u> Signed statement attached deleting inventor(s) named in the prior application, see 37 CFR 1.63(d)(2) and 1.33(b) </p> <p>5. Incorporation By Reference (useable if box 4b is checked) The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied under Box 4b, is considered to be part of the disclosure of the accompanying application and is hereby incorporated by reference therein.</p>	<p>6. <input type="checkbox"/> Microfiche Computer Program (Appendix)</p> <p>7. <input type="checkbox"/> Nucleotide and Amino Acid Sequence Submission (if applicable, all necessary) <ul style="list-style-type: none"> a. <input type="checkbox"/> Computer-Readable Copy b. <input type="checkbox"/> Paper Copy (identical to computer copy) c. <input type="checkbox"/> Statement verifying identity of above copies </p>
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ACCOMPANYING APPLICATION PARTS

- 8. Assignment Papers (cover sheet & document(s))
- 9. 37 CFR 3.73(b) Statement
(when there is an assignee) Power of Attorney
- 10. English Translation Document (if applicable)
- 11. Information Disclosure Statement (IDS)/PTO-1449 Copies of IDS Citations
- 12. Preliminary Amendment
- 13. Return Receipt Postcard
- 14. Small Entity Statement(s) Statement filed in prior application,
Status still proper and desired
- 15. Certified Copy of Priority Document(s)
(if foreign priority is claimed)
- 16. Other: Certificate of Express Mail

17. If a CONTINUING APPLICATION, check appropriate box and supply the requisite information below and in a preliminary amendment

Continuation Divisional Continuation-In-Part (CIP) of prior Application No.: _____

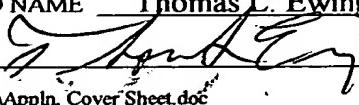
Prior application information: Examiner _____ Group / Art Unit _____

Claims the benefit of Provisional Application No. _____

CORRESPONDENCE ADDRESS

Thomas L. Ewing
Seed and Berry LLP
6300 Columbia Center, 701 Fifth Avenue
Seattle, Washington 98104-7092
(206) 622-4900 phone / (206) 682-6031 fax

Respectfully submitted,

TYPED or PRINTED NAME Thomas L. EwingREGISTRATION NO. 34,328SIGNATURE Date January 21, 1999

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Gregory A. Denton and Wendy S. Cook
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For : CALL CENTER TELEPHONE AND DATA FLOW
CONNECTION SYSTEM

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Docket No. : 660001.477
Date : January 21, 1999

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Washington, DC 20231

CERTIFICATE OF MAILING BY "EXPRESS MAIL"

Sir:

I hereby certify that the enclosures listed below are being deposited with the United States Postal Service "EXPRESS MAIL Post Office to Addressee" service under 37 C.F.R. § 1.10, Mailing Label Certificate No. EM150269597US, on January 21, 1999, addressed to Box Patent Application, Assistant Commissioner for Patents, Washington, DC 20231.

Respectfully submitted,
SEED and BERRY LLP


Jeanette West / Susan Johnson

Enclosures:

- Postcard
Form PTO/SB/05
Specification, Claims, Abstract (41 pages)
12 Sheets of Drawings (Figures 1-10)